

## HOW CAN I CONTACT COMMUNITY OPTIONS ILLAWARRA INC.?

 **Website: [www.coi.org.au](http://www.coi.org.au)**

**Wollongong**  
193 Church Street  
 PO Box 1433  
WOLLONGONG NSW 2500  
 42263611

**Our office hours are:**  
Monday to Friday  
8:30am to 4:30pm

### VISION

Community Options-Quality Options

### MISSION

Community Options Illawarra is committed to consistently providing high quality, flexible services to assist people who require support to remain at home. Priority is given to those who are disadvantaged or have special needs.



**Australian Government**  
**Department of Health and Ageing**

# COMMUNITY AGED CARE PACKAGES (CACP)



**Community Options Illawarra Inc.**  
*Community Options - Quality Options*

# COMMUNITY AGED CARE PACKAGES (CACP)



CACP's are funded by the Australian Government and provide flexible, planned and co-ordinated packages of community care services designed to help people who are frail aged with complex care needs to remain living at home.

## Eligibility

To be eligible to receive a CACP your needs must first be assessed by the Aged Care Assessment Team (ACAT). The local ACAT team can be contacted at Port Kembla Hospital on 42238282.

## Who can Refer?

Anyone who has an approval by ACAT for a CACP.

## Availability

Community Options Illawarra Inc. CACP program administers ten packages specifically for people from Culturally and Linguistically Diverse backgrounds who live in the Wollongong Local Government Area.

## Duty of Care

We have a duty to do everything reasonable and practicable to protect the safety of both clients and the staff.

## Service Provision

If you are eligible and a package is available, services are individually planned and designed to meet daily care needs, which will vary as your needs change.

Services may include:

- ◆ Personal Care
- ◆ Social Support
- ◆ Transport
- ◆ Laundry
- ◆ Meals

Before service is delivered, a care agreement is formulated outlining the services you will receive and the fees.