

HOW CAN I CONTACT COMMUNITY OPTIONS ILLAWARRA INC.?

“The Program supports frail older
people, and people with a
disability from CALD
backgrounds”



Website: www.coi.org.au

Wollongong

193 Church Street

✉ PO Box 1433

WOLLONGONG NSW 2500

) 4226 3611

Shellharbour

✉ 10/75 Cygnet Avenue

SHELLHARBOUR NSW 2529

) 4297 7100

Nowra

90-92 North Street

✉ PO Box 1507

NOWRA NSW 2541

) 4421 4234

Milton

Shop 6/65 Princes Hwy

✉ PO Box 304

MILTON NSW 2538

) 4454 1701

Our office hours are:

Monday to Friday

8:30am to 4:30pm

VISION

Community Options-Quality Options

MISSION

Community Options Illawarra is committed to consistently providing high quality, flexible services to assist people who require support to remain at home. Priority is given to those who are disadvantaged or have special needs.

**CASE
MANAGEMENT FOR
PEOPLE FROM
CALD (CULTURALLY
& LINGUISTICALLY
DIVERSE)
BACKGROUNDS**



CASE MANAGEMENT FOR PEOPLE FROM CALD BACKGROUNDS



Community Options Illawarra Inc. provides individual Case Management to meet the specific needs of frail older people and younger people with disabilities and their carers to assist them to continue living at home.

Eligibility

The program provides a flexible package of community care for people who:

- ◆ are Home and Community Care eligible (HACC)
- ◆ are of a cultural and linguistic diverse background (CALD)
- ◆ have complex care needs

Who can Refer?

Anyone can refer to Community Options Illawarra Inc. by contacting one of our offices directly.

Following referral a Case Manager will contact you to determine eligibility, and discuss your needs.

The program provides:

- ◆ comprehensive assessment
- ◆ individual care planning
- ◆ information
- ◆ referral to services
- ◆ service coordination
- ◆ monitoring
- ◆ brokerage funds to provide short term services and supports for assessed needs which are not available through mainstream services

Fees for service apply.

Duty of Care

We have a duty to do everything reasonable and practicable to protect the safety of both clients and the staff.